



## LIFTGATOR LIMITED WARRANTY

Your LiftGator liftgate is warranted to the original purchaser to be free from defects in material and workmanship for a period of one (1) year, except as herein limited, from the date of purchase. The obligations of Superior Solutions Mfg., Inc. (the Company) under this limited warranty shall be limited to repairing or replacing any part or parts which, in the opinion of the Company, shall be proved defective in materials or workmanship under normal use and service during the one-year-period commencing with the date of purchase. Paint is warranted to be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase. Color Fade and color differences are not warranted. This Warranty does not cover any part or parts which have been damaged as a result of an accident, misuse, abuse, or which have been modified, altered or repaired by other than the Company. This warranty shall not apply if the lift gate has been subjected to loads in excess of its rated capacity. The remedies described herein are the sole remedies.

## LIMITATIONS AND EXCLUSIONS

1. Warranties are to the original owner and are non-transferable.
2. Equipment which has been modified, repaired, or altered in any way without the express written consent of the Company
3. Unreasonable use (including failure to provide reasonable and necessary maintenance).
4. Equipment which is warranted separately by the respective manufacturers of said components.
5. Parts not supplied by the Company.
6. Parts which require replacement in the ordinary course of use due to normal wear.
7. Any lift gate after 90 days from the date of purchase if the lift gate is utilized as a rental unit or as part of a rental combination with rental equipment.
8. Damage to paint resulting from deterioration due to use or exposure, such as chipping, scratching or damage due to road salt, tar or pressure washing.
9. Labor costs will not be reimbursed.

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND THE REMEDIES PROVIDED THEREIN ARE THE SOLE AND ONLY REMEDIES.

THERE ARE NO WARRANTIES, EITHER EXPRESSED OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DENIED.

EXCEPT AS MAY BE PROHIBITED BY LAW, THE COMPANY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR DESCRIPTION INCLUDING BUT NOT LIMITED TO LOSS OF TIME, PROFIT, INCONVENIENCE, LOSS OF USE, TOWING FEES, TELEPHONE CALLS OR COST OF MEALS OR LODGING.

**The limited warranty provided above, subject to the described limitations and exclusions, gives you specific legal rights, and you may also have other rights which vary from state to state.**

## WHAT YOU MUST DO:

The following procedures are required for all warranty claims:

1. Contact the Company at [warranty@liftgator.com](mailto:warranty@liftgator.com) or call 805-464-7201. Have the model number and serial number of the lift gate, purchase date and original invoice available. If the product and or component is determined to be defective and within warranty an RGA (returns goods authorization) number will be provided.
2. Package and ship the product freight pre-paid to:  
LiftGator  
Attn: Warranty Department  
  
RGA \_\_\_\_\_  
1700 El Camino Real  
Atascadero, CA 93422
3. Upon receipt the Company will inspect and determine if the product or parts are defective and within warranty at the sole decision of the Company.
4. The defective component/part(s) will be repaired or replaced at the Company's sole discretion
5. The Company will return the repaired/replaced product to the customer
6. If the product is determined to be out of warranty the Company will contact the customer to discuss the cost to repair. Out of warranty repairs will be performed after approval and payment is made for the repair.
7. The Company will not provide labor reimbursement to Customers.
8. Out of warranty product that is not repaired will be made available for customer pickup or returned to the customer freight collect.

**Any Questions?** Please contact us directly at [warranty@liftgator.com](mailto:warranty@liftgator.com) or 805-464-7201.